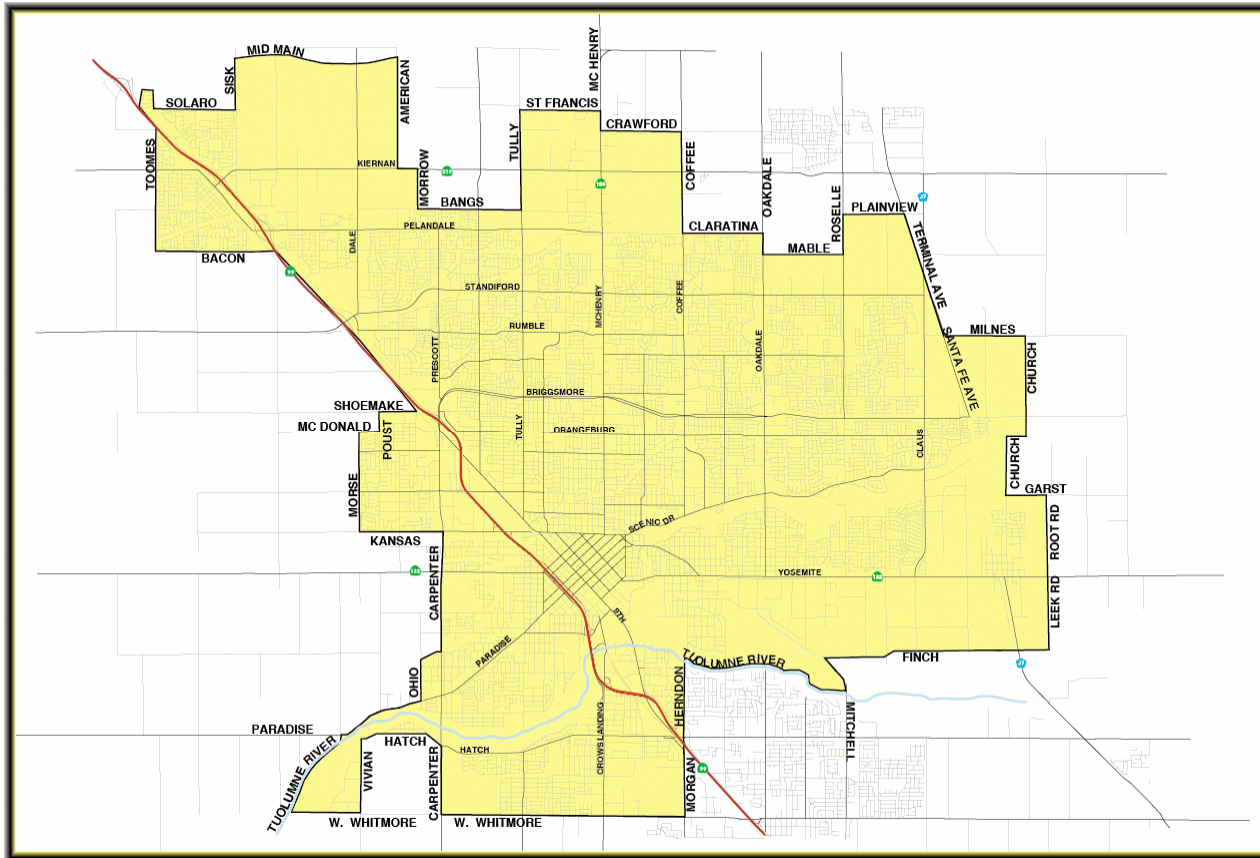


Serving Modesto-Salida-Empire



For more information:
www.ModestoAreaExpress.com

WHO can ride?

ADA CERTIFIED, DISABLED AND ELDERLY ONLY

4:45 am – 6:00 pm, Monday-Friday

8:00 am – 7:00 pm, Saturday

THE ABOVE & GENERAL PUBLIC

6:00 pm – 11:00 pm, Monday – Friday

8:00 am – 6:00 pm, Sunday

WHERE does it go?

To any location within the service area shown on the map on the other side of this brochure.

What does it cost?

Cash Fare: \$2.50

Ten-ride ticket book: \$22.00

Please have exact fare, drivers do not carry change. Children under 5 (five) ride free when accompanied by a fare paying parent or guardian. Tickets can not be refunded or exchanged. When purchasing ticket books on the van, checks are to be made out to Storer Transit.

Modesto Area

Dial-A-Ride



527-4900

TDD 527-3546

In addition to Modesto Area Express *MAX*, the City of Modesto provides specialized transportation service seven days a week, every day of the year, for persons with disabilities and people 65 and older. The general public may also ride at specific times. For additional information or an application, please call the Dial-A-Ride office at 527-4900, or check us out on the web:

www.ModestoAreaExpress.com

Please remember that Dial-A-Ride is not an ambulance service. For emergency transportation call 9-1-1.

HOW do I become eligible to ride DAR?

If you have a disability, or are 65 and older, pick up an application for Dial-A-Ride (DAR) at one of the listed locations, or call 527-4900. Complete the application & have it signed by a physician or one of the agencies approved to certify an application. Detailed guidance is provided with the application.

WHERE can I pick up applications and information?

- Senior Citizens Center**
211 Bodem Ave, Modesto.....491-5944
- Stanislaus County Main Library**
1500 I Street, Modesto.....558-7808
- King-Kennedy Memorial Center**
601 Martin Luther King Drive
Modesto, CA.....522-6902
- City of Modesto, 10th Street Place**
1010 10th Street, Modesto.....577-5295
- Modesto Area Dial-A-Ride**
1216 Doker Drive.....Modesto 527-4900

Visitors

Visitors that are ADA certified by another transit system may ride Dial-A-Ride for 21 service days. Proof of eligibility may be required by the driver or the Dial-A-Ride office. After 21 service days visitors must be certified by Modesto Area Dial-A-Ride if they wish to continue to ride.

WHICH agencies can certify applications?

- Valley Mountain Regional Center**
1620 Cummins Dr.
Modesto, CA.....529-2626
- United Cerebral Palsy Association**
4265 Spyres Way #2, Modesto....577-2122
- Independent Living Center (DRAIL)**
920 12th St., Modesto.....521-7260
- Stanislaus County Dept. of Veteran's Affairs**
121 Downey, #102, Modesto.....558-7380
- Stanislaus County Area Aging Agency**
121 Downey, #102, Modesto.....558-7825

HOW do I arrange a ride?

ADA certified persons must call before 5:00 pm the day before they wish to ride (or up to 14 days in advance):

Rides requested in this way will be given priority over other non-ADA rider requests. You may also call at least two hours in advance the same day, but your request will be filled on a space available basis.

Non-ADA disabled, 65 and older: Call AT LEAST two hours before on the day you wish to ride and your request will be filled on a space available basis. Priority given to medically-related appointments--call 527-4900 for details.
General Public: During hours when the general public can ride (see above) reservations can be made up to a week in advance. Tell us where you want to go, what time you want to be picked up, and if you need a return trip.

HOW do I cancel a ride?

If you don't need a ride after you have scheduled one, please call and cancel as soon as possible, but not less than 15 minutes before the pick-up time. No-shows and those who do not cancel ahead of the pick-up time, or after the van arrives will be charged a fare. Three no-shows in a year may be cause for suspension of Dial-A-Ride service for 30 days.

Personal Care

ADA certified individuals may have one Personal Care Attendant (PCA) ride with them free. The PCA must ride to and from the same destination as the ADA individual.

Companions

During restricted hours, ADA-certified riders may have one (1) companion accompany them on a trip in addition to the PCA. Additional companions may be accommodated on a space available basis. Companions pay full fare and must travel to and from the same destination as the ADA certified rider.

Title VI: MADAR is committed to a policy of non-discrimination pursuant to the requirements of Title VI of the Civil Rights Act of 1964. Any person who believes that they have been subject to discrimination under Title VI on the basis of race, color, or national origin may file a complaint. To receive additional information on MADAR's non-discrimination obligations or to file a complaint, please call (209) 577-5295, or write: City of Modesto Transit, P.O. Box 642, Modesto CA 95353

Points to Remember

1. All passengers must wear seatbelts. There are no exceptions to this rule.
2. Please be ready to go 15 minutes before your scheduled pick-up time. The bus will wait five minutes for people in wheelchairs and three minutes for everyone else. If you miss your ride, you will have to call again, and may not be able to ride for 2 hours or more.
3. Door-to-door service is provided to ADA certified riders only. Curb-to-curb service is provided for all others.
4. Wheelchairs must be equipped with proper working brakes.
5. Remember, Dial-A-Ride is a shared ride service. Please plan to ride up to one hour (or one and a quarter hours for some areas) enroute to your destination. Other passengers may be picked up and dropped off on the way.

Shopping Bag Policy

1. No more than 3 bags, or one carry-on item not over 25 pounds, are allowed for each fare paying rider. All items must be in bags and may not be loaded above the top of the bag.
2. Drivers will help elderly and disabled riders load and unload bags, but only if this would not cause a delay in meeting the next rider.
3. General public riders must carry their own bags and are subject to the same 3 bag limit.
4. For elderly and disabled riders, drivers will load and unload bags to the curb. For riders using wheelchairs, drivers will place bags inside the door of their residence.

Note on the ADA

Dial-A-Ride is intended as a safety net for individuals whose disability prevents them from using **MAX**—the Modesto fixed-route transportation system. The ADA stresses the importance of persons with disabilities having the opportunity and encouragement to use accessible fixed-route transportation.